

Services

UNLOCK SUCCESS
THROUGH TECHNOLOGY



The service sector is crucial to the UK's economy. With over 79% of the UK's GDP stemming from services, the demand for a robust IT solution has never been higher.

As the service industry continues to grow and consumers become more demanding, and are looking to engage with providers at a time and location, and on a platform that suits them. It is important that companies adapt to change and introduce new technology relevant to their business.

Adopting an online platform, such as Microsoft Teams, allows for companies around the world to host web calls and share information with ease.

CAPABILITIES TO PROTECT CRITICAL BUSINESS ASSETS

Sector Challenges

Some of the challenges that clients working within the services industry face include:



SECURE, FLEXIBLE WORKING

Providing the capabilities for all staff to work anywhere in the world, whilst ensuring that company data remains safe and secure.



COMMUNICATION

As a global industry, service companies need to be able to communicate quickly and cost-effectively.



CYBERSECURITY

In the services sector, a company's intellectual property is key to its success, therefore it is critical that it's protected at all costs.



24/7 SERVICE

It's important in this fast-paced world that service companies have the infrastructure in place to allow customers to make instant purchases. As well as costing you time and money, downtime to your system can cause frustration for customers.

WHAT OUR CUSTOMERS HAVE TO SAY



We were "rescued" by IT Hotdesk over 18 months ago when we struggled for comprehensive and effective IT Support. IT Hotdesk quickly identified our cloud-based services and enhanced them by providing additional services to ensure we got the most effective solution to our IT requirements. Gordon, Donna, Stewart and the team are accessible, friendly and always on hand to provide support to any IT issue which may arise, including liaising with other 3rd party IT related providers, which we found extremely useful.

Jenni Milne, Operations Manager, Brander Oil & Gas recruitment



DEDICATED PROACTIVE AND REACTIVE SUPPORT



Microsoft 365

Microsoft 365 is a complete solution that allows for employees to work collaboratively and securely from anywhere. A combination of Office 365, Windows 10 and Enterprise Mobility + Security, the package allows your firm to operate in a modern and secure workspace.



CYBERSECURITY

Providing an unlimited and all inclusive detect and protect service for your company.



MANAGED CLOUD SERVICES

Manage your IT online with our on-demand, pay-as-you go solutions. Hold everything from servers and storage, to applications, analytics and software, online and in one place.



MANAGED SERVICES

Outsourcing your IT allows for you to focus on your business, while our team of technology experts continually monitor, maintain and improve your technology infrastructure.

WITH THE RIGHT
APPROACH, CHANGE
DELIVERS **IMPROVED
SERVICE QUALITY,
EFFICIENCY SAVINGS
AND INCREASED
PRODUCTIVITY.**



LET'S GET STARTED

Whether you'd like a fully managed IT service, or you'd like to complement and enhance your in-house IT team, we at IT Hotdesk are here to help.

WHY CHOOSE IT HOTDESK

At IT Hotdesk we find that every client is different, therefore it's important that they receive a service tailored to their requirements. We have worked with a vast range of business types and sizes over the

years but one thing remains the same, our values. At IT Hotdesk, it's our mission to deliver a quality service that is tailored to your business needs.

