

Public Sector Services

UNLOCK SUCCESS THROUGH TECHNOLOGY



With technology constantly evolving and shaping every aspect of the way we live, the public sector is undergoing a transitional period towards a more digitally-based way of working.

Traditional and outdated methods are being replaced for a more efficient way of building our contemporary society, serving its citizens, and empowering governments to create a better world.

From government to healthcare, it is imperative that the growing needs for data security, connectivity, and innovation are met to enable positive social change.

CAPABILITIES TO PROTECT CRITICAL BUSINESS ASSETS

Sector Challenges

Some of the challenges that our clients working within the public sector face include:



THE SHIFT TOWARDS CLOUD COMPUTING

Transforming the way teams work is no easy feat, particularly in an industry where IT departments are firefighting. We strive to empower those in the public sector so your organisation can take full advantage of all that the Cloud has to offer.



COMMUNICATIONS AND ENGAGEMENT

To truly serve a society, collaboration is key. This means that it is vital for the public sector to provide effective communication channels and engaging online experiences that bring citizens, stakeholders, and teams together.



ENSURING EFFICIENCIES

Maintaining a return on investment is an ongoing challenge within the public sector, as well as having the network capabilities to support increasing technological demands.

A PASSIONATE, PROACTIVE AND RELIABLE TEAM OF IT EXPERTS LOCATED IN ABERDEEN. GLASGOW, EDINBURGH AND INVERNESS.

DEDICATED PROACTIVE AND REACTIVE SUPPORT



CONNECTIVITY

Fast and reliable solutions to keep your organisation connected at all times.



DATA BACKUP & RECOVERY

Keep your data safe and secure so that when disaster strikes, you have the peace of mind that your data is recoverable. We adopt a multiple redundancy approach so that your key data is never lost and it's always accessible while remaining secure.



MANAGED CLOUD SERVICES

Bespoke, pay-as-you-go solutions tailored to suit your business' individual needs, from servers and storage to applications, analytics, and software, all in one place.



SHAREPOINT TRANSFORMATION

Provide your teams with secure storage and easy access to files from anywhere in the world and any device.

WITH THE RIGHT APPROACH, CHANGE **DELIVERS IMPROVED** SERVICE QUALITY. **EFFICIENCY SAVINGS** AND INCREASED **PRODUCTIVITY**



LET'S GET STARTED

Whether you'd like a fully managed IT service, or you'd like to complement and enhance your in-house IT team, we at IT Hotdesk are here to help.

WHY **CHOOSE IT HOTDESK** As technology continues to advance, the need for our public sector clients to stay connected with citizens and staff is vital for effective collaboration and social inclusion. At IT Hotdesk, we work hard to keep your organisation's IT infrastructure effective and data secure at all times, installing the most innovative solutions that are right for you.