Housing Services

UNLOCK SUCCESS THROUGH TECHNOLOGY

The housing market crisis in recent years has left many individuals in the UK in a position where they are unable to afford to buy their own property.

The alternatives to buying a home are moving into a private or social housing renting scenario.

The modern world is controlled by technology, which in turn, is making tenants more demanding customers. Tenants need to be updated on any changes or new information quickly.

This can be made easier through the use of sophisticated communication channels that give access to their providers, billing information, and maintenance at the press of a button.

CAPABILITIES TO **PROTECT** CRITICAL BUSINESS **ASSETS**

Sector Challenges

Some of the challenges that the housing industry face include:

CONSUMER EXPERIENCE

Utilising technology to ensure that all users, regardless of their age or capabilities, have access to the relevant information.

MODERN WORKING PRACTICES

The changing work environment, such as a shift the to flexible working means that the housing sector has to have the practices in place to keep staff engaged and motivated; no matter where they are.

COMMUNICATIONS

Companies' communication channels need to be streamlined so that they can gain insights into customer experience, such as delivering quick resolutions to any issues or problems.

A PASSIONATE, PROACTIVE AND RELIABLE TEAM OF IT EXPERTS LOCATED IN ABERDEEN, GLASGOW, EDINBURGH AND INVERNESS.

DATA BACKUP & RECOVERY

The data your business needs to be safe and secure, ensuring that it is recoverable should anything uncertain happen.

MICROSOFT 365

Microsoft 365 is a complete solution that allows employees to work collaboratively and securely from anywhere.

A combination of Office 365, Windows 10, and Enterprise Mobility + Security, the package allows for your firm to operate in a modern and secure workspace.

MANAGED CLOUD SERVICES

Manage your IT online with our on-demand, pay-as-you-go solutions. Hold everything from servers and storage to applications, analytics, and software, online, and in one place. Connectivity: Secure, fast, and reliable solutions to keep your business connected 24/7.

MANAGED CYBERSECURITY

Providing an unlimited and all-inclusive detect and protect service for your company.

CONNECTIVITY

Secure, fast, and reliable solutions to keep your business connected 24/7.

LET'S GET STARTED

Whether you'd like a fully managed IT service, or you'd like to complement and enhance your in-house IT team, we at IT Hotdesk are here to help.

WHY CHOOSE IT HOTDESK

At IT Hotdesk, we proactively manage your complete IT landscape, developing and delivering solutions that suit your needs. Working with businesses to identify their objectives, we are able to create a bespoke IT strategy that is tailored to their needs, helps support business growth, all while keeping within their budget. Acting as an extension of your own staff, we are here whenever you need support, and we also work proactively in the background to monitor, maintain and improve your IT systems