IThotdesk
Your Ultimate IT Partner

Financial Services

**UNLOCK SUCCESS
THROUGH TECHNOLOGY**

In the financial services industry, your business requires an IT support provider who has a detailed understanding of the demands and requirements of your business.

As technology advances, more of your business operations will move online, meaning that a short period of downtime can cause significant costs to your business.

Whether it's mobile banking, new payment systems, or online investing, IT Hotdesk is experienced in delivering an efficient and cost-effective solution, tailored to your business needs.

CAPABILITIES TO **PROTECT** CRITICAL BUSINESS **ASSETS**

Sector Challenges

Some of the challenges that our clients working within the finance sector face include:

DATA SECURITY

Implementing a robust cybersecurity policy to ensure that both your company and your clients' sensitive data is protected.

LEGACY SYSTEMS

The development of technological change can weaken businesses' legacy systems which they have invested heavily into over the years. Maintaining legacy systems can be more difficult but upgrading to new systems requires upfront investment in time and money.

GDPR COMPLIANCE

Ensuring that client data and case files comply with current GDPR regulations. Financial services mean companies have access to large amounts of personal data and must meet the requirements of GDPR.

WHAT OUR CUSTOMERS HAVE TO SAY

IT Hotdesk is vital for our business in that we can call in with any issue and their team is on hand to fix it quickly, minimising any disruption to our business. Working with Gordon, we were able to tailor our package to suit our business needs whilst working within our budget.

Steven Mathison, Mathieson Financial Services

DEDICATED PROACTIVE AND REACTIVE SUPPORT

CYBERSECURITY

Providing an unlimited and all-inclusive detect and protect service for your company.

MANAGED SERVICES

Unlimited and all-inclusive support, maintenance, and management of your IT infrastructure.

DATA BACKUP & RECOVERY

The data your business has needs to be safe and secure, but it needs to be recoverable should anything uncertain happen. The aim is to adopt a multiple redundancy approach so that your key data is never lost and neither is access to it, in a worst-case scenario.

SHAREPOINT TRANSFORMATION

Empower your teams with reliable storage and access to files from any device, in any location.

WITH THE RIGHT APPROACH, CHANGE DELIVERS IMPROVED SERVICE QUALITY, EFFICIENCY SAVINGS AND INCREASED PRODUCTIVITY

LET'S GET STARTED

Whether you'd like a fully managed IT service, or you'd like to complement and enhance your in-house IT team, we at IT Hotdesk are here to help.

WHY CHOOSE IT HOTDESK

As technology advances, our clients' workflow and systems are changing. Tasks that were once manual are now moving online, *meaning that any downtime can cost clients. We work with clients to develop a package that fits their business needs*

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