

Education Services

UNLOCK SUCCESS
THROUGH TECHNOLOGY



Due to the nature of the education sector, the requirement for a modern and robust IT system is crucial.

The modern university curriculum allows for students to travel around the world while they study. Whether it's placements, semesters abroad or simply moving home to their parents, it's essential that students and lecturers are able to communicate and share information with ease.

To allow for this, the IT infrastructure required has to be mobile and reliable. Online learning and submissions are crucial as it encourages collaboration in the learning process.

The sector faces new challenges that did not exist in the past. Now more than ever, universities need to embrace technological advances in order for them to continue to compete with other institutions and provide the highest quality service that they can.

Sector Challenges

Some of the challenges that clients working within the education sector face include:



CONNECTIVITY

Having the technology and support in place to support the needs of the students.



COLLABORATION

As a modern university, it's important for student staff and faculty to have the ability to collaborate with ease.



ACCESSIBILITY

Having the ability to offer new, collaborative teaching and learning techniques to students who cannot attend lectures or live abroad.



SECURITY

In recent years, as more is available online, universities have found that students will complete a large proportion of their work off-campus.



CLEARING

Having the capacity to handle the level of traffic visiting your website and received via email during the clearing period.

A PASSIONATE, PROACTIVE AND RELIABLE
TEAM OF IT EXPERTS LOCATED IN ABERDEEN,
GLASGOW, EDINBURGH AND INVERNESS.

DEDICATED PROACTIVE AND REACTIVE SUPPORT



DATA BACKUP & RECOVERY

The data your business has needed to be safe and secure, but it needs to be recoverable should anything uncertain happen. The aim is to adopt a multiple redundancy approach so that your key data is never lost and neither is access to it, in a worst-case scenario.



MANAGED CLOUD SERVICES

Manage your IT online with our on-demand, pay-as-you-go solutions. Hold everything from servers and storage to applications, analytics, and software, online, and in one place.



MANAGED CYBERSECURITY

Providing an unlimited and all-inclusive detect and protect service for your company.

WITH THE RIGHT
APPROACH, CHANGE
DELIVERS **IMPROVED
SERVICE QUALITY,**
EFFICIENCY SAVINGS
AND **INCREASED
PRODUCTIVITY**



LET'S GET STARTED

Whether you'd like a fully managed IT service, or you'd like to complement and enhance your in-house IT team, we at IT Hotdesk are here to help.

WHY CHOOSE IT HOTDESK

In modern day academia, the need for dependable IT systems is essential. Educational institutes have a vast network of computers, laptops, tablets, mobile devices, and with this only increasing IT has never been so crucial to success in this sector.

To guarantee a smooth service, it is important that you have technical experts on hand for support. At IT Hotdesk we can tailor our service to suit your organisation's needs

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